



**CAP REVIVAL CARE**  
Your Best Health Is Our Greatest Achievement

## HIPAA Notice of Privacy Practices

State of Florida | APD | AHCA | Medicaid

**Effective Date:** 4/18/2025

At **CAP REVIVAL CARE LLC**, your privacy and the protection of health information are of the utmost importance. This message is to inform you of how we handle **Protected Health Information (PHI)**, your rights under the **Health Insurance Portability and Accountability Act (HIPAA)**, and related Florida laws and agency regulations.

---

### **Your Rights as a Consumer:**

- **Access:** You may request a copy of your health records at any time.
- **Amendments:** You may request corrections to any information you believe is inaccurate or incomplete.
- **Privacy:** You have the right to request confidential communications and to limit how your health information is used or shared.
- **Complaints:** If you feel your privacy rights have been violated, you may file a formal complaint.

---

### **Our Responsibilities (CAP REVIVAL CARE LLC):**

- We are required by **HIPAA, Florida Law, and APD, AHCA, and Medicaid** guidelines to protect your PHI.
- We only share your information for purposes related to **treatment, payment, or operations**, or when **legally required**.
- We will notify you immediately in the event of any **data breach** involving your PHI.
- We enforce strict **privacy and security policies** to ensure only authorized personnel or agencies can access your information.

---

**✘ What We Do NOT Do:**

- We **do not** share your information without your **written consent**, unless it is legally required or used for authorized purposes (e.g., coordination with APD or Medicaid).
- We **do not** sell your personal or health information.

---

**⚠ What You Should NOT Do:**

- Do **not** share your personal or medical information with unauthorized individuals.
- Do **not** post sensitive information (including health-related details) on social media or public forums.

---

**🏛 Agencies That Oversee Compliance:**

- **Florida Agency for Persons with Disabilities (APD):** Regulates services for individuals with developmental disabilities.
- **Florida Agency for Health Care Administration (AHCA):** Oversees Medicaid and healthcare compliance.
- **Florida Medicaid:** Provides healthcare coverage and protects consumer rights.

---

**📞 Questions or Concerns? Contact Us:**

**Privacy Officer – CAP REVIVAL CARE LLC**

✉ Email: [caprevivalcare@gmail.com](mailto:caprevivalcare@gmail.com)

📞 Phone: +1-813-244-5520

📠 Fax: +1-813-722-0411

🌐 Website: [www.caprevivalcare.com](http://www.caprevivalcare.com)

You may also contact the following agencies to file a complaint:

- **U.S. Department of Health & Human Services – Office for Civil Rights**
- **Florida AHCA or APD Offices**