



HIPAA Notice of Privacy Practices

State of Florida | APD | AHCA | Medicaid

Effective Date: 4/18/2025

At **CAP REVIVAL CARE LLC**, your privacy and the protection of your health information are important to us. This notice explains how your protected health information (PHI) may be used and your rights under **HIPAA** (Health Insurance Portability and Accountability Act), as well as relevant Florida laws and agency guidelines.

Your Rights as a Consumer:

- **Access:** You may request a copy of your health records.
- **Amendments:** You may ask us to correct information you believe is incorrect or incomplete.
- **Privacy:** You have the right to request confidential communication and limit how your information is used or shared.
- **Complaints:** You may file a complaint if you feel your privacy rights have been violated.

Our Responsibilities (CAP REVIVAL CARE LLC):

- We **must protect** your PHI under HIPAA, Florida law, and guidelines from **APD, AHCA, and Medicaid**.
- We **only share information** about treatment, payment, operations, or when required by law.
- We will **notify you** of any breach involving your PHI.
- We follow policies and procedures that ensure **your information is secure**, and only accessible to authorized staff or agencies.

What We Do NOT Do:

- We do **not share your information** without your written permission unless required by law or for authorized purposes (e.g., care coordination with APD or Medicaid).

- We do **not sell** your information.

What You Should NOT Do:

- Do not share your medical or personal information with unauthorized individuals.
- Do not post sensitive information on public forums or social media.

Key Agencies Involved:

- **Florida Agency for Persons with Disabilities (APD):** Oversees services for individuals with developmental disabilities.
- **Florida Agency for Health Care Administration (AHCA):** Manages Medicaid and health care regulations.
- **Florida Medicaid:** Helps cover health care costs and protects your rights under state and federal privacy laws.

Questions or Concerns?

Contact CAP REVIVAL CARE LLC's Privacy Officer at:

 **Email:** caprevivalcare@gmail.com

 **Phone:** [+1-813-244-5520](tel:+1-813-244-5520)

 **Fax:** [+1-813-722-0411](tel:+1-813-722-0411)

 **Website:** caprevivalcare.com

You may also file complaints with:

- **U.S. Department of Health & Human Services – Office for Civil Rights**
- **Florida AHCA or APD offices**