

## CAP REVIVAL CARE

Your Best Health Is Our Greatest Achievement

# Services Terms of Use Notice

**Effective Date: 9/01/2025** 

This Services Terms of Use Notice ("Notice") governs the use of services provided by **CAP REVIVAL CARE LLC**, a Florida limited liability company ("CAP REVIVAL CARE LLC," "Company," "we," or "us"), and applies to all private clients, prospective clients, guardians, authorized representatives, and legal surrogates seeking to engage with CAP REVIVAL CARE LLC for service delivery.

By requesting or receiving services from CAP REVIVAL CARE LLC, the Client ("you") agrees to the terms and conditions stated herein.

## 1. Licensing and Geographic Limitations

CAP REVIVAL CARE LLC is licensed exclusively by the Agency for Health Care Administration (AHCA) in the State of Florida to provide Homemaker and Companion Services. These services are offered only within the counties of Hillsborough and Manatee, Florida.

#### Accordingly:

- Homemaker and Companion services provided under AHCA licensure are not available outside Hillsborough and Manatee Counties.
- CAP REVIVAL CARE LLC is **not authorized to provide any skilled nursing, personal** care, or medical services under this license.

You acknowledge and agree that engaging CAP REVIVAL CARE LLC for services beyond its authorized service area or scope of license is strictly prohibited.

#### 2. Partnership with the Agency for Persons with Disabilities (APD)

CAP REVIVAL CAE LLC is an approved provider for the Agency for Persons with Disabilities (APD) and participates in the Home and Community-Based Services (HCBS) Medicaid Waiver Program and the Developmental Disabilities (DD) Medicaid Waiver Program, pursuant to Florida statutes and APD rules and regulations.

## Service Region and Eligibility:

Services provided under APD partnership are **limited to clients enrolled in the APD waiver program who reside in the Suncoast Region** of Florida. These counties include, but may not be limited to: Hillsborough, Manatee, Sarasota, Charlotte, DeSoto, and Lee.

#### **Authorized APD Services:**

CAP REVIVAL CARE LLC is authorized to provide the following waiver services to eligible APD clients in the Suncoast Region:

- Personal Supports
- Respite Care (Under Age 21)
- Life Skills Development I (Companion)

These services are delivered in accordance with all applicable Medicaid, APD, and CAP REVIVAL CARE LLC policies, procedures, and provider agreements.

#### 3. Client Acknowledgement and Consent

By choosing to receive services from CAP REVIVAL CARE LLC, you acknowledge and affirm the following:

- You have reviewed and understand the scope of services CAP REVIVAL CARE LLC is legally authorized to provide.
- You agree that services rendered will remain within the geographic and service limitations outlined herein.
- If receiving APD services, you confirm that you are an enrolled APD client in the Suncoast Region, and that all services requested will be coordinated in accordance with your approved support plan, waiver funding authorization, and the <u>Florida Medicaid</u> <u>Developmental Disabilities Individual Budgeting Waiver Services Coverage and</u> <u>Limitations Handbook</u>.
- You understand and agree that CAP REVIVAL CARE LLC does **not provide emergency services**, medical or skilled nursing care, nor any services beyond those described above.

## 4. Compliance with Applicable Laws and Policies

CAP REVIVAL CARE LLC operates in strict compliance with:

- Florida Statutes governing AHCA and APD programs
- Agency for Health Care Administration (AHCA) rules and licensure requirements

- Agency for Persons with Disabilities (APD) regulations and provider standards
- Medicaid Waiver program requirements, including provider agreements and client rights
- All internal CAP REVIVAL CARE LLC policies and procedures

Any misuse, misrepresentation, or request for services beyond the legal authority or coverage area of CAP REVIVAL CARE LLC may result in immediate denial or termination of services and may be reported to the appropriate regulatory agencies.

## 5. No Guarantee of Service Availability

The provision of services by CAP REVIVAL CARE LLC is **subject to availability**, **funding authorization**, and **staff capacity**. CAP REVIVAL CARE LLC reserves the right to decline service requests or terminate services when:

- The client resides outside the approved geographic service area.
- The requested services exceed the scope of CAP REVIVAL CARE LLC's licensure or provider agreement.
- The client fails to meet eligibility requirements or maintain compliance with program requirements.

#### 6. Modification and Termination of Terms

CAP REVIVAL CARE LLC reserves the right to modify this Notice at any time to reflect changes in legal requirements, licensing status, or operational policies. Updated terms will be made available upon request and posted at our service locations.

Continued receipt of services following such modifications constitutes acceptance of the revised Terms of Use.

#### 7. Contact Information

If you have questions regarding these Terms of Use or the scope of services offered by CAP REVIVAL CARE LLC, please contact us at:

## CAP REVIVAL CARE LLC

**Email:** caprevivalcare@gmail.com

**Phone:** <u>+1-813-244-5520</u>

**Fax:** +1-813-722-0411

**Website:** <u>caprevivalcare.com</u>